



HEALTHCARE MORTGAGEE ADVISORY COUNCIL

Financing Seniors Housing for America

700 Washington St., Suite 501

Vancouver, WA 98660

ORCF and HMAC

Monthly Call Agenda

1:00 pm PDT/4:00 pm EDT

November 19, 2018

ORCF Attendees: Roger Lewis, Jennifer Buhlman, Tim Gruenes, and Patrick Berry

HMAC Attendees: Tina Laurie, Peter Edeburn and Scott Thurman

I. Follow-up items from October 15, 2018 call

Any update on Production Portal PowerPoint Presentation on the web?

ORCF RESPONSE:

- So far that has not been any negative feedback or glitches with the portal except for the e-mail that went out today (11/19/2018)
- There was an IT issue with the Portal PowerPoint Presentations being posted to the LEAN Website but ORCF is working to get this issue resolved and the PowerPoint Presentations posted.

II. ORCF Topics

ORCF RESPONSE:

- There are some possible Kaizens in the works regarding State Specific Risk and Asset Management. See Below.

III. HMAC Topics

- a. Conference feedback (from members and HUD). HMAC preparing for 2019 Conference. How to improve; meet HUD and member needs

ORCF RESPONSE:

- Roger Lewis heard the conference went well and congratulated us on our success.
- They liked the location.
- Didn't have any suggestions for future topics yet but said we should see what the hot topics are based on the surveys and what issues are current at the time of our next conference.

- b. Growing queue. What is the reason for it and what is being done to reduce?

ORCF RESPONSE:

- ORCF will be taking on new staff which will help with the growing queue but it takes a while to get the new staff up and running. They have lost some seasoned staff but continue to look at ways to get through the queue faster.

c. Potential Kaizen about state specific risk as a result of the IG audits.

ORCF RESPONSE:

- Possible Kaizens is in the works but no dates are set yet. ORCF would also like to include Asset Management which would help with the lender dialogue and the changes that are needed. HMAAC has offered to facilitate the Kaizens and will reach out to Tim Gruenes to see how Asset Management can tie into the State Specific Risk Kaizen.

IV. Next Call

1:00 pm PDT/4:00 pm EDT
December 17, 2018